



Instructions for conducting controlled assessments for legacy GCSE Health and Social Care and GCSE Information and Communication Technology (Strengthened) qualifications

Effective from 1 September 2018

This document provides subject teachers, senior leaders and heads of centre with generic guidance and instructions for the GCSE qualifications above.

These instructions must be forwarded electronically to the relevant subject leader within the centre and read in conjunction with the specification for the subject

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1 Controlled assessment: the basic principles

What is controlled assessment?

Controlled assessment measures subject-specific skills that may not necessarily be tested by timed written papers.

What is the controlled assessment process?

There are three levels of control:

- high;
- medium;
- limited.

A different level of control may apply at each of the three stages:

- task setting;
- task taking;
- task marking.

The task-taking stage may involve two sub-stages requiring different levels of control.

The level of control for each stage/sub-stage is set by the qualifications regulators so that there is consistency between the awarding bodies. The awarding bodies adhere to the regulators' controlled assessment regulations for GCSE qualifications.

How does WJEC monitor the management of controlled assessment in centres?

WJEC requires centres delivering these GCSE qualifications to have a policy in place for managing non-examination assessments which can include controlled assessments. The policy must:

- cover procedures for planning and managing controlled assessment;
- define staff roles and responsibilities with respect to controlled assessment;
- manage risks associated with controlled assessment.

There is no need for centres to have separate a separate Non-Examination Assessment Policy and a Controlled Assessment Policy. A JCQ Centre Inspector may ask the examinations officer to confirm that a Non-Examination Assessment policy is in place. The guidance provided in this document will help the head of centre to ensure that the centre's Non-Examination Assessment/Controlled Assessment policy is fit for purpose.

Which GCSE specifications are affected?

These instructions apply to GCSE Health and Social Care and ICT specifications with a controlled assessment unit/component

2 Managing controlled assessment: task setting

To what extent are centres involved in task setting?

It depends whether task setting is under high, medium or limited control.

High control	Where high control is specified, the awarding body is responsible for task setting. For the majority of specifications, centres make their selection from a number of comparable tasks provided by the awarding body. These tasks are designed to ensure that the assessment criteria, as detailed in the specification, are met.
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Medium control	Where medium control is exercised, centres may opt to select from a number of comparable tasks provided by the awarding body. Alternatively, centres may opt to design their own task(s) using criteria set out in the specification. The centre must take care to ensure that the task(s) provide(s) every candidate with an opportunity to meet the assessment criteria and have access to the full range of marks.
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Limited control	Where limited control is exercised, all centres design their own task(s) using criteria set out in the specification. The awarding body may provide exemplar tasks. The centre must take care to ensure that the task(s) provide(s) every candidate with an opportunity to meet the assessment criteria and have access to the full range of marks.
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When is it acceptable to contextualise tasks?

Where tasks are set by the awarding body, specifications may provide opportunities for centres to contextualise those tasks to best suit their centre-specific circumstances.

Each centre has the facility to:

- make the task relevant to its own environment;
- meet the needs and interests of its own candidates;
- provide candidates with access to appropriate resources.

Is it permissible to give candidates a copy of the marking criteria?

Yes. Candidates should be aware of the criteria used to assess their work. They can then understand what they need to do to gain credit. Specifications describe the marking criteria in detail. It is perfectly acceptable for teachers to produce a simplified candidate-friendly version, provided that it is not specific to the work of an individual candidate or group of candidates.

3 Managing controlled assessment: issuing of tasks

When are controlled assessment tasks issued to centres?

You must consult the WJEC’s specification to obtain the date for the issuing of controlled assessment tasks. WJEC issues tasks well in advance to allow time for planning, resourcing and teaching in centres.

How are controlled assessment tasks and mark schemes issued to centres?

It depends whether task setting is under high, medium or limited control.

- Where high control is specified, access to controlled assessment tasks is via the secure extranet of the relevant awarding body.
- Where medium or limited control is specified, tasks are normally accessible via the awarding body’s website.

Mark schemes and assessment criteria are normally included in specifications.

In subjects where it could be advantageous for candidates to have access to work done on the same task in previous years, the regulators require tasks to be changed every year. This means that each task will be ‘live’ only within a specified period.

Teachers must ensure that they use the correct task for the year of submission.

What action should be taken if the wrong task is given to candidates?

The centre must make arrangements for candidates to undertake the correct task. Awarding bodies will do all they can to protect candidates’ interests, but in some cases it may not be possible to accept work based on the wrong task. Centres should therefore, take great care to ensure that they issue the correct task to candidates.

4 Managing controlled assessment : task taking

4.1 Supervision

Invigilators and display of the *JCQ No Mobile Phone* poster and the *JCQ Warning to Candidates* are **not** required. Centres must ensure that supervisors are aware of subject-specific requirements.

Centres **must** ensure that candidates understand what they need to do to comply with the regulations for controlled assessments outlined in the JCQ document *Information for candidates – non-examination assessments* - <https://www.jcq.org.uk/exams-office/information-for-candidates-documents/information-for-candidates---non-examination-assessments>

In particular, centres must ensure that candidates:

- understand that information from published sources must be referenced;
- receive guidance on setting out references;
- are aware that they must not plagiarise other material.

What does formal supervision (high level of control) actually involve?

The use of resources is tightly prescribed. The centre must ensure that:

- all candidates are within direct sight of the supervisor throughout the session(s);
- display materials which might provide assistance are removed or covered;
- there is no access to e-mail, the internet or mobile phones;
- candidates complete their work independently;
- interaction with other candidates does not occur;
- no assistance of any description is provided.

What does informal supervision (medium level of control) actually involve?

Candidates do not need to be directly supervised at all times. The use of resources, including the internet, is not tightly prescribed. Centres **must** always check the subject-specific requirements issued by the awarding body. The centre must ensure that:

- all candidates participate in the assessment;
- there is sufficient supervision to ensure that work can be authenticated;
- the work an individual candidate submits for assessment is his/her own.

What does limited supervision (limited level of control) actually involve?

Work may be completed outside of the centre without direct supervision. Where limited control is specified, candidates may normally:

- have unlimited access to electronic and printed resources;
- use the internet without restriction;
- work in groups.

4.2 Advice and feedback

Centres should advise candidates on aspects such as those listed below before controlled assessment work begins:

- sources of information;
- relevance of materials/concepts;
- structure of the response (for example, chapter titles and content);
- techniques of data collection;
- techniques of data presentation;
- skills of analysis and evaluation;
- health and safety considerations;
- security of their work.

Centres **must not** provide model answers or writing frames specific to the task (such as outlines, paragraph headings or section headings) unless the specification or subject-specific guidance states otherwise.

What advice and feedback can I give to candidates during the task-taking stage?

The task-taking stage of controlled assessment may involve two sub-stages, each of which may be subject to a different level of control.

If a high level of control is specified, you must not provide advice or feedback of any description.

If medium or limited control is specified, some categories of advice/feedback are permitted. The following table provides general guidance, but there are some exceptions.

Centres must refer to the relevant specification or subject-specific guidance for confirmation.

Category of advice/feedback	High control	Medium control	Limited control
• Review candidates' work and provide oral and written advice at a general level.	✗	✓	✓
• Evaluate progress to date and propose broad approaches for improvement.	✗	✓	✓
• Allow candidates to revise and re-draft work.	✗	✓	✓
• Provide detailed specific advice on how to improve drafts to meet assessment criteria.	✗	✗	✗
• Give detailed feedback on errors and omissions which leave candidates with no opportunity to show initiative themselves.	✗	✗	✗
• Intervene personally to improve the presentation or content of work.	✗	✗	✗

What if a candidate requires assistance over and above that allowed by the specification?

Before giving additional assistance beyond that described in the specification or subject-specific guidance, teachers must ensure that there is provision to record this assistance. Details must be documented on the record form issued by the awarding body. The intervention must be taken into account when marking the work. Annotation should be used to explain how marks were applied in the context of the additional assistance given. Failure to follow this procedure constitutes malpractice.

What are the rules on re-drafting?

Particular care is needed when drafting is one of the skills being assessed. In this situation:

- the assessment criteria will allow credit to be given where there is evidence of drafting and re-drafting;
- teachers must undertake an interim assessment of candidates' work.

The candidate must use his/her own initiative when re-drafting, without assistance from the teacher.

When drafting is **not** one of the skills being assessed, teachers may review candidates' work and provide advice at a **general level** unless the specification or subject-specific guidance states otherwise.

How should contact between the teacher and the candidate be monitored and recorded?

Where this may affect the marks awarded, the teacher should keep a record of feedback and advice provided to groups of candidates and to an individual candidate. When group work is permitted, the teacher's record should describe the candidate's contribution to any group work.

4.3 Resources

What resources are allowed under each level of control?

High control (formal supervision)	<ul style="list-style-type: none"> The use of resources is always tightly prescribed and normally restricted to the candidate's preparatory notes. Access to the internet is not permitted. If the specification allows candidates to bring their own computers or other electronic devices into formally supervised sessions, appropriate checks must be carried out to ensure that all material stored on the devices is permissible.
Medium control (informal supervision)	<ul style="list-style-type: none"> Candidates normally have unrestricted access to resources available at the centre and via the internet. There are some exceptions. Centres should refer to specifications or subject-specific guidance.
Limited control (limited supervision)	<ul style="list-style-type: none"> In many subjects candidates will need to gather information from published sources when researching and planning their tasks. Candidates are allowed unrestricted access to the internet and any electronic and printed resources available to them.

Are candidates allowed to introduce new resources between formally-supervised sessions?

No. Candidates are not allowed to augment notes and resources between sessions. When work for assessment is produced over several sessions, the following material must be collected and stored securely at the end of each session:

- the work to be assessed;
- preparatory work.

Additional precautions need to be taken if the centre permits candidates to use computers to store preparatory work and/or word process their work for assessment (**see page 14**).

The centre is responsible for establishing and implementing procedures to ensure that:

- all work which will be assessed is completed under formal supervision;
- candidates are not able to access preparatory work between supervised sessions.

Do candidates need to keep a record of work completed under informal and/or limited supervision?

The work submitted for assessment must include references where appropriate.

To facilitate this, each candidate must keep a detailed record of his/her own research, planning, resources etc. The record must include all the sources used, including books, websites and DVDs.

How should sources be acknowledged?

Guidance is given in the JCQ document *Information for candidates – non-examination assessments* – <https://www.jcq.org.uk/exams-office/information-for-candidates-documents/information-for-candidates---non-examination-assessments>

4.4 Word and time limits

Specifications and subject-specific documentation include guidance on appropriate word limits or time limits.

How can centres impose time limits?

Centres are responsible for ensuring that candidates adhere to the specified time limits when high control (formal supervision) or medium control (informal supervision) is specified. When work is done under limited control the specified timings are for guidance only (unless otherwise stated in the specification), but centres should discourage candidates from exceeding them.

What are the consequences when a candidate's work exceeds the word limit?

You should refer to the relevant specification or subject-specific guidance for clarification. Specifications fall into three broad categories described in the following table.

Category of specification	Consequences of exceeding word limit
A word limit is provided purely for guidance.	There is no penalty for exceeding the limit.
The assessment criteria allows credit to be awarded for work that is focused and concise.	Candidates who exceed the word limit may not have access to the full range of marks.
A rigid word limit is specified.	Work submitted over and above the word limit will not be taken into account and/or an additional penalty may be applied when marking and/or moderation takes place.

4.5 Scheduling

What can centres do to reduce logistical problems?

- 1 Plan ahead – draw up an annual schedule for controlled assessment sessions that will require informal or formal supervision and/or access to the centre’s IT resources.
- 2 Involve IT colleagues in the planning exercise.
- 3 Refer to the controlled assessment sections of individual specifications and subject-specific guidance for advice on the amount of time required. Decide how many sessions will be needed, and what will work best for your centre in terms of the intervals between sessions.
- 4 Some candidates will be entitled to extra time. Take account of the subjects affected and the number of candidates involved when drawing up the schedule.
- 5 Take account of the likelihood that some candidates will be absent for one or more of the sessions that require supervision. They will need to be given an opportunity to make up the missed time. Identify options for accommodating occasional absence and assess the likely impact of each option on staff, candidates and IT resources.
- 6 Spread controlled assessment across Years 10 and 11, and co-ordinate departmental timetables so that candidates are not doing controlled assessment in several subjects concurrently.
- 7 Review the centre’s day-to-day procedures with respect to IT security and storage of confidential materials. Provided that day-to-day security arrangements are sufficiently robust, there is no requirement to implement additional measures for controlled assessment. For example, there is not a requirement for each candidate to have a different log-in name and password for each controlled assessment subject.

4.6 Collaboration and group work

When is group work permitted?

Candidates are free to collaborate when carrying out research and preparatory work under limited supervision.

Where the specification permits, some assignments may be undertaken as part of a group. The specification may place a restriction on the maximum size of the group. It must be possible to attribute assessable outcomes to individual candidates.

Each candidate must write up his/her own account of the assignment. It is acceptable for all members of the group to record the same data, but each candidate must use his/her own words to describe how the data was obtained and draw his/her own conclusions. Where candidates are required to construct an artefact, they may collaborate, but their responses must be their own and their individual contributions must be clearly identified. The contribution of each individual candidate must be clear from both the work itself and, if applicable, the record forms.

Should all members of a group get the same mark?

No. Group work is permitted but group assessment is not. Members of the group will have made different contributions and the work of each candidate must be individually assessed.

How is credit apportioned to individual candidates?

The centre is responsible for monitoring group work and ensuring that each candidate's contribution can be separately assessed.

4.7 Authentication procedures

How is candidates' work authenticated?

Each candidate **must** sign a declaration to confirm that the work he/she submits for final assessment is his/her own unaided work.

All teachers **must** sign the declaration of authentication after the work has been completed confirming that the work:

- is solely that of the candidate concerned;
- was completed under the required conditions.

Teachers **must** be sufficiently familiar with the candidate's general standard to judge whether the piece of work submitted is within his/her capabilities.

Signed candidate declarations must be kept on file until the deadline for requesting a review of results has passed or until any appeal, malpractice or other results enquiry has been completed, whichever is later. They may be subject to inspection by a JCQ Centre Inspector.

What if the teacher has doubts about the authenticity of the work?

If you are unable to confirm that the work presented by a candidate is his/her own:

- do not accept the candidate's work for assessment;
- record a mark of zero for internally assessed work.

If you are concerned that malpractice may have occurred, or if you are unable to authenticate the work for any other reason, you **must** inform a member of the senior leadership team.

(See section 10)

4.8 Presentation of work

- 1 Allow candidates to word process written work if practicable.
The regulations detailed in section 8 of the JCQ document *Instructions for conducting examinations* **do not** apply to controlled assessment.
- 2 Instruct candidates to insert the following details on each page as a header or footer:
 - 5 digit centre number;
 - candidate number;
 - unit/component code.
- 3 Allow candidates to use the spell/grammar check when they are word processing unless the specification or subject-specific guidance states otherwise.
- 4 Encourage candidates submitting handwritten work to use black ink and write legibly.
- 5 Submit word-processed or handwritten work on A4 paper unless the specification states otherwise.
- 6 Include copies of presentations, charts, artefacts, photographs, letters, videos, audio recordings, transcripts of interviews and witness statements from supervising teachers where appropriate.
- 7 Consider insuring valuable or fragile materials against loss or damage. Awarding bodies are not liable for the loss of work or damage that occurs during moderation or in transit.
- 8 Do not include items of real or sentimental value such as photographs or certificates.
- 9 Obtain informed consent from parents/carers at the beginning of the course if videos or photographs/images of candidates will be included as evidence of participation or contribution.
- 10 Remove bulky covers and folders before work is sent for moderation or external marking.
- 11 Ensure that each candidate's work is securely fastened and that the awarding body's cover sheet is fully completed and attached to the work.

4.9 Keeping materials secure

What constitutes secure storage in the context of controlled assessment?

Secure storage is defined as a securely locked cabinet or cupboard (where work is stored in hard copy format).

Where candidates are producing artefacts (e.g. Art and Design or Design and Technology) secure storage may be defined as a classroom, studio or workshop which is locked or supervised from the end of one session to the start of the next.

Is secure storage of candidates' work required throughout the task-taking stage?

No. When candidates are undertaking research, data collection or other preparatory work under limited control (limited supervision), secure storage is **not** required at this stage.

When does the requirement for secure storage of candidates' work come into play?

Secure storage is required from the point at which candidates embark on producing work for assessment.

All work that will be submitted for assessment must always be collected at the end of each session and stored securely between sessions.

Does the requirement for secure storage extend to candidates' preparatory work?

Yes, if the work for assessment is being produced under high control (formal supervision).

High control
(formal supervision)

From the point at which candidates embark on producing work for assessment, they are not permitted to amend or augment their preparatory work.

All work must therefore, be collected at the end of each session and stored securely between sessions – i.e. work for assessment **and** preparatory work.

Medium control
(informal supervision)

Work produced for assessment must be collected at the end of each session and stored securely between sessions. The requirement does **not** extend to preparatory work unless the specification or subject-specific guidance states otherwise.

Candidates are allowed to continue to undertake preparatory work under limited control (limited supervision) beyond the point at which they embark on producing work for assessment.

What if candidates' work is in an electronic format?

Candidates' preparatory work may be in an electronic format. The work they are producing for assessment may also be in an electronic format. Centres must take steps to ensure that they meet the requirements for secure storage described above. This may involve collecting memory sticks for

secure storage between sessions or restricting candidates' access to specific areas of the centre's IT network.

Are candidates allowed to use their own computers or other electronic devices?

Yes, but additional precautions must be taken if the centre permits candidates to use their own devices, either to store preparatory work and/or to write up their work. In these circumstances, the centre is responsible for establishing and implementing a procedure to ensure compliance with the requirements for secure storage described above.

Are teachers allowed to take work home to mark?

Yes, provided that they take sensible precautions regarding its security and confidentiality.

When can marked work be removed from secure storage?

Internally assessed work that is not required for moderation purposes and work returned to centres after moderation **must** be stored securely until all possible post-results services have been exhausted. If post-results services have not been requested, internally assessed work may be returned to candidates after the deadline for enquiries about results for the relevant series. If post-results services have been requested, internally assessed work may be returned once the enquiry about results and any subsequent appeal has been completed.

Centres must remind candidates to keep their own work secure at all times and not share completed or partially completed work on-line, on social media or through any other means. The JCQ document *Information for candidates – Guidelines when referring to examinations/assessments through the Internet* should be brought to the attention of candidates - <http://www.jcq.org.uk/exams-office/information-for-candidates-documents/information-for-candidates---social-media>

When can preparatory work be removed from secure storage?

Preparatory work should remain in secure storage until marks have been submitted to the awarding body.

5 Controlled assessment: managing task marking

5.1 Marking internally-assessed controlled assessment units/components

Teachers are responsible for marking work in accordance with the marking criteria detailed in the relevant specification and associated subject-specific documents.

Teacher annotation should be used to provide evidence to indicate **how** and **why** marks have been awarded. This will facilitate the standardisation of marking within the centre and enable the moderator to check that marking is in line with the assessment criteria. If the moderator cannot find evidence to justify the marks awarded to a candidate, the work may be returned to the centre for further explanation or the mark may be adjusted.

5.2 Annotation and marking

Annotate the work

- Follow guidance in the relevant specification and associated subject-specific documents.
- Provide evidence to support your marks. Identify the assessment criteria that have been met.
- Be clear and unambiguous.
- Use key phrases from the criteria. For example, awareness of values, uses a variety of techniques, selects appropriate data.
- Insert annotations at the appropriate point in the work - in the margin or in the text – or write comments on the cover sheet to show clearly how credit has been awarded.

Award marks

- If some work was done in groups, award marks that reflect the contribution of each individual candidate.
- If the candidate has received feedback and guidance over and above that allowed by the specification, take this into account. Apply the principle of best fit and use annotation to explain how marks have been applied in the context of the additional assistance given and document the details.

Complete the documentation

- Record the feedback and guidance that you have given.
- Enter marks in the way specified by the relevant awarding body.

What is the correct procedure if a candidate submits little or no work?

Candidate submits no work whatsoever	When marks are submitted to the awarding body the candidate must be recorded as absent (and not awarded a mark of zero).
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Candidate submits very little work	If some work has been produced, it must be assessed against the assessment criteria and mark scheme. The appropriate mark must be awarded. If none of the work submitted is worthy of credit, a mark of zero must be given.
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Is the centre required to tell candidates what marks they have been awarded?

Yes. The centre **must** inform candidates of their centre assessed marks as a candidate is allowed to request a review of the centre's marking **before marks are submitted to the awarding body**.

What is the correct procedure for a candidate requesting a review of the centre's mark?

Any review **must** be undertaken **before marks are submitted to the awarding body**. Sufficient time must be given to candidates in order to allow them to review copies of material, as necessary, and reach a decision. The centre must also allow sufficient time for the review to be carried out, to make any necessary changes to marks and to inform the candidate of the outcome, all before the awarding body's deadline. The review must be carried out by an assessor who has appropriate competence, has had no previous involvement in the assessment of that candidate and has no personal interest in the review. The reviewer must ensure that the candidate's mark is consistent with the standard set by the centre.

Centres must also make it clear to candidates that any centre assessed marks are subject to change through the moderation process.

What is the correct procedure where a teacher teaches his/her own child?

The centre must declare the conflict of interest and submit the marked work for moderation, whether or not it is part of the moderation sample.

5.3 Internal standardisation

Teachers must indicate on candidates' work, or on the cover sheet, the date when the work was marked.

It is important that all teachers involved in the assessment of a unit/component mark to common standards. Centres must ensure that the internal standardisation of marks across assessors and teaching groups takes place. The following sequence is an example of good practice.

Obtain reference materials at an early stage in the course

- Obtain exemplar material provided by the awarding body and use your centre's own archive material.

Hold a preliminary trial marking session prior to marking

- Include all the teachers involved in assessment.
- Compare standards through cross-marking a small sample of work.
- Agree a common understanding of the assessment criteria.

Carry out further trial marking at appropriate points during the marking period

- Repeat the trial marking/cross-marking exercise.
- Ensure that any discrepancies in marking are resolved.

After most marking has been completed

- Hold a further meeting to make final adjustments or assign responsibility for comparing marks to the teacher responsible for internal standardisation.

Make final adjustments to marks prior to submission

- If there are inconsistencies ensure that the teacher(s) concerned make(s) adjustments to their marks.
- The teacher responsible for internal standardisation checks the new marks.

Retain work and evidence of standardisation

- Retain evidence that internal standardisation has been carried out.
- Keep candidates' work in secure storage until after the closing date for enquiries about results for the series concerned or until any appeal, malpractice or other results enquiry has been completed, whichever is later. (**See section 4.9, pages 13-14**).

5.4 Consortium Arrangements

A consortium is a group of centres from which candidates are taught and assessed together. If your centre is part of a consortium, follow these steps.

- 1 Nominate a consortium co-ordinator who will liaise with the awarding body on behalf of all the centres.
- 2 Inform the relevant awarding body that your centre is part of a consortium by submitting on-line, using the Centre Admin Portal (CAP), Form JCQ/CCA *Centre consortium arrangements for centre-assessed work* -

Submit a separate form for each specification that is being taught and assessed jointly.
Submit a new application for each examination series.
- 3 Submit the form by the published deadline.
- 4 Follow the procedures for internal standardisation described in **section 5.3as a consortium** i.e. include all the teachers involved in assessment from all centres in the consortium.
- 5 Submit marks as detailed in **section 5.5** of this document.
Each centre in the consortium submits marks for its own candidates.
- 6 Submit a single sample of work for moderation as specified by the awarding body.

The awarding body will allocate the same moderator to all centres in the consortium.

If marks need to be adjusted, the adjustment will be applied across the consortium.
- 7 Retain all candidates' work from all the centres in the consortium until after the closing date for enquiries about results for the series concerned or until any appeal, malpractice or other results enquiry has been completed, whichever is later.

If the consortium requests a review of moderation, the work must be available from all the centres, as the original sample will be required for a review of moderation.

5.5 Submission of marks and work for moderation

- 1 Set internal deadlines that will allow your centre to accommodate any candidate requests for reviews of marking and to meet the deadline for the submission of marks and candidates' work, as published by the awarding body. This will enable the awarding body to meet the deadlines for completion of moderation and release of results. Awarding bodies may refuse to accept work submitted after the deadline.
- 2 Follow the awarding body's instructions regarding the submission of marks. This is normally done electronically. **It is the responsibility of centres to carefully check the marks they are submitting to an awarding body in order to minimise errors. Marks for all candidates, not just the sample submitted, must be checked by the centre for both addition and transcription errors before submission.**
- 3 Submit supporting documentation required by the awarding body:
 - authentication of candidates' work;
 - confirmation that internal standardisation has been undertaken;
 - any subject-specific information.

Is it possible to obtain an extension to the deadline for submission of marks?

Where a centre has been affected by circumstances beyond its control, it may, in exceptional cases, be possible to grant a short extension. This is at the discretion of the awarding body.

The centre must contact the awarding body as soon as possible to request an extension.

The timely release of examination results will be put at risk if the deadlines for submission of marks and samples are not adhered to.

5.6 Storage and retention of work after submission of marks

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| Moderation sample | <ul style="list-style-type: none"> • Keep a record of names and candidate numbers for candidates whose work was included in the sample. This information may be needed if a review of moderation is made. • Moderators normally return work direct to centres but work submitted electronically is not returned. |
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| Marked work | <ul style="list-style-type: none"> • Retain marked work under secure conditions until after the deadline for enquiries about results or until any appeal, malpractice or other results enquiry has been completed, whichever is later. This applies to all work – whether or not it was part of the moderation sample. • Where work is being stored electronically, take steps to protect it from corruption and have a back-up procedure in place. • If retention is a problem because of the nature of the work, retain some form of evidence such as photos, audio or video recordings. |
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| Extracts and exemplar work | <ul style="list-style-type: none"> • Awarding bodies will retain the work of some candidates for archive and standardisation purposes. • For information on copyright please see paragraphs 6.12 to 6.19 of the JCQ publication <i>General Regulations for Approved Centres</i> http://www.jcq.org.uk/exams-office/general-regulations |
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5.7 External moderation – the process

The purpose of moderation is to ensure that the standard of marking is consistent across all centres.

Sample selection	<ul style="list-style-type: none"> • The awarding body (or moderator acting on its behalf) specifies the sample which will include work from across the range of attainment at the centre. It is the responsibility of centres to ensure that moderators receive the correct samples of work to review.
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Sample submission	<ul style="list-style-type: none"> • For most units/components, the centre submits a sample of work either to the moderator or directly to the awarding body, according to instructions. • For some units/components the moderator visits the centre to mark the sample of work. • Different procedures are used for subjects such as PE, where work is ephemeral.
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Sample assessment	<ul style="list-style-type: none"> • The moderator assesses work in the sample using the published marking criteria.
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Mark comparison and adjustment	<ul style="list-style-type: none"> • Moderator marks are compared with the centre marks for the sample of work. • The moderator may request some or all of the remaining work if he/she needs further evidence of the centre's marking. • If the differences between the moderator's marks and the centre's marks exceed the allowed tolerance, but the moderator broadly agrees with the centre's rank order, adjustments may be applied to the centre's marks. • If the moderator significantly disagrees with the centre's rank order (perhaps because internal standardisation has not been carried out effectively) the awarding body may ask the centre to re-consider its marks. Alternatively, the moderator's marks may be applied to all candidates in the centre and, in some circumstances, a charge may be made.
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Feedback to centres	<ul style="list-style-type: none"> • The final moderated marks are issued to centres electronically when results are published. • Feedback forms are also issued to centres.
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5.8 External moderation - feedback

What sort of feedback can we expect?

Feedback is intended to enable the centre to take remedial action, if necessary, before the next examination series. The feedback given is intended to be constructive, objective, supported by fact or judgement, and sufficiently detailed to explain any differences between the centre's assessments and the agreed standard for the unit/component.

Feedback will cover the following aspects:

Tasks	<ul style="list-style-type: none"> • Were they appropriate (where set or contextualised by the centre)? • Was there adequate coverage of the assessment objectives?
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Centre assessments	<ul style="list-style-type: none"> • Were they accurate against the criteria and in relation to the agreed standard for the unit/component?
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Centre administration	<ul style="list-style-type: none"> • Was this satisfactory?
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6 Controlled assessment: access arrangements

The JCQ document *Access Arrangements and Reasonable Adjustments, 1 September 2018 to 31 August 2019* provides detailed information - <http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration>

Awarding bodies have developed their specifications to be compliant with equality legislation. Access arrangements, where granted, **must not** undermine the integrity of the qualification.

In principle, if a candidate has an access arrangement as part of his/her normal way of working within the centre, a similar arrangement will normally be permitted for written examinations and controlled assessment. **Centres must apply for access arrangements in advance of examinations and controlled assessments.**

How can centres prepare themselves to cater for candidates with access arrangements?

When drawing up the schedule for controlled assessment sessions, take account of the fact that candidates entitled to extra time will need to be supervised.

The SENCo must ensure that all relevant staff are aware of any access arrangements which need to be applied during a controlled assessment session.

7 Controlled assessment: special consideration

The JCQ document *A guide to the special consideration process* provides detailed information – <http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration>

7.1 Absence

If candidates are absent will they be eligible for special consideration?

Short-term occasional absence	<ul style="list-style-type: none"> The candidate was unexpectedly absent for one or more of the controlled assessment sessions that require supervision. 	<p>Not eligible for special consideration.</p> <p>The candidate should be given an opportunity to make up the missed time.</p>
Joined the course at a late stage (See section 12, page 30 for candidates who move centres)	<ul style="list-style-type: none"> The candidate was absent for some of the controlled assessment sessions that require supervision because he/she joined the course at a late stage. 	<p>Not eligible for special consideration.</p> <p>The candidate should be given an opportunity to make up the missed time, if feasible.</p>
Longer-term absence prior to the terminal examination series (Not applicable to candidates at centres in England)	<ul style="list-style-type: none"> The candidate was absent for acceptable reasons when his/her peers undertook a controlled assessment unit/component. The unit/component was being submitted prior to the terminal examination series. There will be another assessment opportunity prior to the series in which the candidate certificates. 	<p>Not eligible for special consideration.</p> <p>The candidate should submit the unit/component in a subsequent examination series.</p>
Longer-term absence during the terminal examination series	<ul style="list-style-type: none"> The candidate was absent for acceptable reasons when his/her peers undertook a controlled assessment unit/component and was unable to complete the work at a later date, prior to the end of the published window. The unit/component was being submitted in the terminal examination series. As this is the candidate's terminal examination series there will be no further assessment opportunity to complete the work. 	<p>May be eligible for special consideration provided the published criteria are met.</p>

What are the criteria for a candidate who has been absent to be eligible for special consideration?

- The candidate has covered the whole GCSE course and has been fully prepared for the relevant controlled assessment unit/component.
- The candidate was unable to complete the relevant assessment **during the certification series** at the same time as his/her peers for an acceptable reason, i.e. a temporary injury, illness or other indisposition (where the assessment was scheduled for a restricted period of time.)
- The centre has taken all reasonable steps to try to accommodate the candidate in completing the controlled assessment unit/component in a subsequent supervised session, including the consideration of a short extension.
- The centre can clearly set out why the controlled assessment unit/component could not be completed in the terminal examination series by means of an agreed extension.
- The candidate meets the published criteria for enhanced grading.
- The centre supports the application for special consideration.

Are there any circumstances in which the awarding body will accept a reduced quantity of work?

Yes, provided that **all** the following criteria are met.

- The specification requires completion of more than one piece of work.
- All pieces of work are assessed against the same criteria.
- The candidate has completed at least one piece of work and all the assessment objectives have been covered at least once.

7.2 Loss of work

What are the criteria for a candidate, whose work has been lost, to be eligible for special consideration?

Candidate responsible for loss	<ul style="list-style-type: none"> • The loss is a consequence of negligence on the part of the candidate. 	Not eligible for special consideration.
Centre responsible for loss	<ul style="list-style-type: none"> • The loss is not a consequence of negligence on the part of the candidate. • The centre is able to verify that the work was completed or partially completed and had been monitored whilst it was in progress. 	Eligible for special consideration.

What is the procedure for requesting special consideration for a candidate whose work has been lost?

Obtain guidance

Refer to the JCQ document
A guide to the special consideration process –
<http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration>

Report the loss

Submit **Form 15 – JCQ/LCW** to the relevant awarding body -
<http://www.jcq.org.uk/exams-office/forms>

If the work had been marked before it was lost or damaged

Submit the mark in the usual way.

Submit **Form 15 – JCQ/LCW** to the moderator and the awarding body by the deadline for submission of marks.

If the work had **not** been marked before it was lost or damaged

Submit an estimated mark on **Form 15 – JCQ/LCW**.
Base the estimate on the teacher’s assessment of the work actually seen.
Do **not** attempt to estimate marks for work not seen.

If only part of the work is lost

Seek further guidance from the awarding body.

8 Controlled assessment: making a fresh attempt

Are there any circumstances under which a candidate can produce a new piece of work prior to the submission of marks to the awarding body?

If the centre is willing to undertake additional supervision and/or marking, it may be possible for the candidate to make a fresh attempt.

Is it permissible for a candidate to make a fresh attempt at a task requiring high control (formal supervision)?

The candidate is **not** allowed to make another attempt at the same task or enhance the work already submitted. **He/she is allowed to attempt a different task provided that a valid alternative is available for the series concerned.** The candidate may re-use the research already undertaken if it is relevant to the new task.

Is it necessary to provide an alternative task when work is produced under medium control (informal supervision)?

No. The candidate is allowed to amend and improve his/her work, provided that the feedback and advice he/she receives is in line with the requirements of the specification or subject-specific guidance.

9 Controlled assessment: re-entering units/components in 2018/19

Are candidates allowed to re-enter controlled assessment units/components?

Only candidates following a **unitised** GCSE scheme of assessment can re-enter controlled assessment units/components during the academic year 2018/2019. The unit/component can only be re-entered once before certification. (**This does not apply to candidates at centres in England.**)

Can a candidate who re-enters make another attempt at the same task?

Yes, provided that it is not prohibited by the specification and the task is still available and valid.

Subjects where the task is **not** replaced every year

- A candidate who re-enters in June 2019 is allowed to make another attempt at the same task.
- The work presented for assessment must be entirely new. The candidate must not be allowed to amend work previously submitted.
- The candidate may re-use research carried out previously.

Subjects where the task is replaced every year

- If the unit/component is available in more than one series in the year, and the task is the same for each series, a candidate re-taking in that year is allowed to make another attempt at the same task.
- The work presented for assessment must be entirely new. The candidate must not be allowed to amend work previously submitted.
- The candidate may re-use research carried out previously.
- If the unit/component is only available in one series per year, there will be no opportunity for a candidate to make another attempt at the same task.

What if the re-entered unit/component is being counted towards the 40% terminal rule requirement for a unitised GCSE qualification?

If a controlled assessment unit/component has been re-entered and is subsequently used to contribute to the 40% terminal rule requirement, the new mark will be used - whether or not it is better than the previous mark. **Can candidates re-do individual tasks within a controlled assessment unit/component?**

No. If the unit/component requires candidates to complete a number of tasks, a candidate who does not wish to re-use his/her previous mark must re-do **all** the tasks within the unit/component, so that all work presented for assessment is new. Candidates cannot re-submit tasks or re-use the previous mark for an individual task.

Can candidates re-use work in a different unit/component or different specification?

No. Candidates are not allowed to re-use work from a unit/component in one specification for a unit/component in a different specification (or for another unit/component in the same specification) either in the same examination series or a subsequent series. Candidates may re-use their research (provided that this is not directly assessed in either of the units/components) **but the work presented for assessment must be entirely new.**

10 Controlled assessment: malpractice

For detailed guidance on dealing with suspected malpractice you should refer to the JCQ document *Suspected Malpractice in Examinations and Assessments: Policies and Procedures* - <http://www.jcq.org.uk/exams-office/malpractice>

Candidates must not:

- submit work which is not their own;
- make available their work to other candidates through any medium;
- allow other candidates to have access to their own independently sourced material;
- assist other candidates to produce work;
- use books, the internet or other sources without acknowledgement or attribution;
- submit work that has been word processed by a third party without acknowledgement;
- include inappropriate, offensive or obscene material.

Candidates are not prohibited from lending books or other resources to one another but they must not plagiarise others' research.

Candidates **must not** post their work on social media. They should be made aware of the JCQ document *Information for candidates – Guidelines when referring to examinations/assessments through the Internet* -

<http://www.jcq.org.uk/exams-office/information-for-candidates-documents/information-for-candidates---social-media>

Heads of centre and senior leaders **must** ensure that those members of teaching staff involved in the direct supervision of candidates producing controlled assessment are aware of the potential for malpractice.

Teaching staff must be reminded that failure to report allegations of malpractice or suspected malpractice constitutes malpractice in itself.

Teaching staff **must**:

- be vigilant in relation to candidate malpractice and be fully aware of the published regulations;
- escalate and report any alleged, suspected or actual incidents of malpractice to the senior leadership team or directly to the awarding body.

What should a centre do if it suspects malpractice?

Irregularities identified by the centre **prior** to the candidate signing the authentication statement (where required)

- The centre should deal with the irregularity under its own internal procedures.
- There is no requirement to report the irregularity to the awarding body. (The only exception to this is where the awarding body's confidential assessment material has been breached. The breach **must** be reported to the awarding body.)
- Details of any work which is not the candidate's own must be recorded on the record form.

Irregularities identified by the centre **subsequent** to the candidate signing the authentication statement (where required)

- The head of centre must notify the relevant awarding body at the earliest opportunity using **Form JCQ/M1**.
- If malpractice is found the awarding body will apply a penalty.

Irregularities identified by an examiner or moderator **subsequent** to the candidate signing the authentication statement (where required)

- The awarding body will ask the head of centre to conduct a full investigation and report his/her findings.

What penalty is applied when malpractice has occurred?

If a breach of the regulations on the part of the candidate is discovered **after** a candidate has signed the authentication statement, the awarding body will apply **one** of the following penalties:

- the piece of work will be awarded zero marks;
- the candidate will be disqualified from that unit/component for that examination series;
- the candidate will be disqualified from the whole subject for that examination series;
- the candidate will be disqualified from all subjects and barred from re-entering for a period of time.

11 Controlled assessment : enquiries about results services

For detailed information on enquiries about results services you should refer to the JCQ document *Post Results Services, Information and guidance for centres*
<http://www.jcq.org.uk/exams-office/post-results-services>

The following post-results services may be requested.

Externally-assessed components

Review of marking (Service 2)

Priority Review of marking (Priority Service 2)

Internally-assessed components

Review of moderation (Service 3)

This service is **not** available if no adjustment was made to the centre's marks as a result of the original moderation.

A review of moderation is not available for an individual candidate.

What is the procedure for obtaining a review of moderation?

Initiate a review of moderation

- Submit a request for Service 3 – Review of moderation.
- The awarding body will provide details of where to send the sample.

Despatch moderation sample

- The original moderation sample must be sent for review.
- The sample must be despatched within three working days of receiving confirmation from the awarding body that the request has been accepted.

Receive outcome of review

- You will be notified of the outcome.
- Feedback will normally be provided.

Why is the original moderation sample required?

This is a review of the original moderation to ensure that the assessment criteria have been fairly, reliably and consistently applied. **It is not a re-moderation of candidates' work.**

The awarding body will have trained its reviewers to conduct reviews of moderation accurately and consistently.

The sample of work submitted for review must have been stored securely. If there is evidence that work has been returned to candidates the enquiry will be cancelled.

What will happen if the centre fails to despatch the sample within three working days?

The outcome of the enquiry may be delayed or the enquiry may be cancelled.

12 Controlled assessment: other issues**What happens if, after submission, it is discovered that the wrong task was given to candidates?**

The centre **must** submit an application for special consideration. Awarding bodies do all they can to protect candidates' interests but in some cases it may not be possible to accept work based on the wrong task. Centres **must** therefore, take great care to ensure that they give candidates the correct task for the year of submission. **See section 3 for further information.**

Can excluded pupils, private candidates and those who do not attend school for whatever reason do controlled assessment?

You should refer to the relevant specification and/or subject-specific guidance in the first instance. Some specifications will not be available to candidates outside mainstream education because of the specific nature of the controlled assessment. Where the specification is available to those outside of mainstream education, the centre which makes the entry for the controlled assessment unit(s)/component(s) **must** arrange for supervision, authentication and marking.

What happens if a candidate moves to a different centre during the course?

It may be possible to help candidates who move centres during the course. Possible solutions depend on the stage at which the move takes place. The relevant awarding body should be contacted at the earliest opportunity for advice about individual cases.